



Susquehanna Community School District

Special Education Department Elizabeth Shivock, Special Education Supervisor
Special Education - Gifted Education - Section 504 - Homeschool - Concussion Management - English Learners

March 15, 2023

To: All Families

From: Elizabeth Shivock, Special Education Supervisor

Re: Medical Access Renewal Information

In an effort to support our families with important and timely information that may affect eligibility for some services that your child may currently receive, please review the following information:

The Consolidated Appropriations Act of 2023 set April 1, 2023 as the end of continuous coverage for Medical Assistance (MA) and CHIP. After April 1, 2023, DHS will return to normal eligibility processes. This means that all MA and CHIP recipients must complete an annual renewal to see if they are still eligible for coverage. ***MA and CHIP recipients should watch for their renewal and complete it as soon as they can to avoid a loss of coverage.***

A federal law passed in December 2022 ends continuous coverage on April 1, 2023. **As of April 1, 2023, DHS must end MA and/or CHIP coverage if a person does not complete their renewal or if they have income or other changes that make them ineligible for MA or CHIP at the time of their renewal.**

Renewals will take place over 12 months, and no one will be disenrolled without having a chance to complete a renewal.

You will get a renewal packet in the mail when it is time to renew your MA. You will start to receive information in the mail about your renewal 90 days before it is due.

It is very important that you complete and return the renewal forms. Please complete your renewal if you know your case has changed OR if nothing has changed. By completing your renewal, DHS can keep your MA or CHIP coverage open or connect you to other affordable health coverage options if you no longer qualify. There are four ways you can complete and submit your renewal:

- **By mail** — Complete and return the forms by mailing them back in the provided envelope
- **Online** — Complete your renewal online in COMPASS
- **Telephone** — Call 1-866-550-4355 to talk to a customer service representative
- **In-Person** — Complete and submit your renewal in person at any local county assistance office (CAO)

Completing your renewal will help DHS determine if you are still eligible for MA. If you are still eligible, your MA coverage will continue.

The best thing you can do now is make sure your address and phone number are up-to-date with us so we can send you important information about your coverage. You can update your information by contacting the Customer Service Center at 1-877-395-8930 or 1-215-560-7226 in Philadelphia, or reporting it online through your COMPASS account. <https://www.compass.state.pa.us/compass.web/Public/CMPHome>

Everyone's renewal date is different. You will start to get information about your renewal about 90 days before your renewal is due. You can opt-in to receive text messages from DHS. DHS will text you when your renewal packet is mailed, and you will also receive other important alerts and reminders about your benefits.

Please reach out directly to the Department of Human Services or COMPASS Customer Service Centers with any questions or concerns that you may have regarding this process.